

KRISTEN S. BOURGAULT

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HIGHER EDUCATION TEACHING

Interim Director of the Instructional Design Program

January 2024 – December 2024

Associate Teaching Professor

July 2022 – Present

Assistant Teaching Professor

August 2016 – June 2022

Part-Time Instructor

August 2014 – July 2016

Quinnipiac University Hamden, CT

Teaching Experience

Design, develop and teach graduate level, fully online courses in the Masters in Instructional Design & Technology program in the School of Education

- IDN525: Foundations of Instructional Design (Fall 2014 – Present)
- IDN528: Collaborative Design for Digital Environments (Spring 2015 – Present)
- IDN529: Educational Media Design Lab (Fall 2015 – Present)
- IDN532: Design for Online Learning (Summer 2020 – Present)
- IDN535: Emerging Technology for Teaching & Learning (Spring 2020 – Present)
- IDN538: Learning Experience Design (Fall 2025 – Present)
- IDN550: Capstone Experience (Spring 2016 – Present)
- IDN555: Internship (Spring 2025 – Present)

University Service Contributions

- Faculty Senate Information Technology Committee (Fall 2016 - Present)
 - Chair (Fall 2023 – Spring 2025)
 - Vice Chair (Fall 2022 – Spring 2023)
- Chair, School of Education Innovation & Technology Committee (Fall 2018 – Present)
- Leader, School of Education Online Faculty Group (Spring 2017 – Present)
- Voter Engagement Committee (Fall 2018 – Present)
- School of Education Curriculum and Assessment Review Committee (Fall 2022 – Present)
- Chair, Learning Management System Review Committee (Spring – Fall 2024)
- Artificial Intelligence Teaching & Learning Committee (Fall 2023 – Spring 2024)
- Inclusive Excellence Community of Practice (Fall 2021 – Spring 2024)
- Computing @QU Working Group (Fall 2023 – Spring 2024)
- Online Faculty Advisory Group (Fall 2021 – Spring 2022)
- Augmented Reality & Virtual Reality Working Group (Fall 2021 – Spring 2022)
- School of Education Faculty Development Committee (Spring 2017 – Spring 2021)
- Faculty Senate Library Committee (Fall 2018 – Spring 2020)

Additional Roles

QUADS Faculty (Quinnipiac University Advancing Diversity in Science)

Fall 2022 - Present

- Faculty representation on the leadership team (Fall 2023 – Summer 2024)
- Manage social media, photograph events
- Organization, facilitation and support of activities during QUADS Summer Experience

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Advising & Mentorship

Fall 2022 - Present

- Advising instructional design students each semester and post-graduation
- Mentorship of medical students completing Capstone projects focused on education
- Peer mentoring of new online faculty at the university

INSTRUCTIONAL DESIGN

Lead Instructional Designer & Instructional Design Consultant

eLearning Innovation Milford, NH

October 2012 – August 2016

- Managed a team of instructional designers in the design, development and implementation of online courses and programs in accordance with standards of quality for a variety of clients in higher education
- Established, implemented and monitored project management processes for new clients
- Communicated expectations and project vision to internal instructional designers and external stakeholders

Instructional Designer (Institute for Learning)

Online Learning Consortium Newburyport, MA

May 2014 – November 2015

- Developed, revised, and supported creative, high quality and innovative online faculty development workshops around trending topics in online higher education
- Advised and supported facilitators and participants in the Advanced Online Teaching Certificate Program

Director of Instructional Design

American Sentinel University Aurora, CO

March 2012 – April 2014

- Established and applied standards of best practice in online teaching to a small for-profit university
- Designed innovative online programs and courses in collaboration with the Provost and Deans
- Developed, organized and implemented a process for course development, revision, and maintenance
- Built and managed a team of instructional designers, technologists and course developers to produce high quality online courses, ensure consistency throughout the student experience, and incorporate new technologies

Instructional Designer (QUOnline)

Quinnipiac University Hamden, CT

March 2010 – February 2012

- Partnered with faculty to guide and support the development of online and blended courses and programs
- Produced creative solutions for the online delivery of undergraduate and graduate course content
- Researched, promoted and implemented emerging technologies to support online learning innovation

Senior Instructional Designer (eLearning & Instructional Support)

Lesley University Cambridge, MA

June 2007 – March 2010

- Collaborated with faculty and Deans on designing and developing online and hybrid courses and programs
- Identified effective learning technologies and innovative pedagogy to enhance online teaching and learning
- Developed, implemented and moderated various modalities of professional development for faculty

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Educational Technologist (Instructional Technology Group)

Emerson College Boston, MA

September 2006 – June 2007

- Advised faculty in the assessment, design, and creation of course websites to enhance student learning
- Supported faculty in the integration of technology into the curriculum
- Developed and maintained documentation for educational technology, software and tools

Instructional Designer (Department of Online Teaching & Learning)

Simmons College Boston, MA

June 2002 – September 2006

- Designed an effective framework for online delivery of three fully online programs
- Provided instructional design consultation and support to instructors in the School for Health Studies
- Supported online students through facilitating orientation, writing documentation and answering inquiries

INSTRUCTIONAL DESIGN CONSULTING

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|---------------------|----------------|-------------------|
| Brandeis University | Waltham, MA | 03/2015 – 06/2015 |
| Hesser College | Manchester, NH | 03/2012 – 06/2012 |
| University of Maine | Farmington, ME | 02/2011 – 06/2012 |

CURRICULUM DESIGN & DEVELOPMENT

Quinnipiac University

April 2014 - Present

Assisted in the creation and continued improvement of the Masters in Instructional Design & Technology program
Designed courses including IDN525, IDN528, IDN529, IDN555; Co-designed IDN 532, IDN535 & IDN550
Developed and taught Online Teaching Boot Camp to faculty university-wide during Spring and Summer 2020

Online Learning Consortium

Spring 2015

Developed the curriculum for Designing Gamified Learning Environments, an eight-day virtual workshop

Lesley University

Fall 2008 – Fall 2009

Wrote and developed ECOMP 6204: Course Design, Development and Strategies
Developed curriculum for the Online Course Development Certificate & Online Teaching Certificate

PRESENTATIONS & POSTERS

Meaningful Self-Care for Online Faculty

Quinnipiac University One Book, One University Workshop

March 5, 2025
Virtual

Imagining Better Futures: How Imagination Can Inspire Us to Move Forward

Quinnipiac University School of Education Scholarly Talk

February 19, 2025
North Haven, CT

AI in Education: Insights from Human Voices

Quinnipiac University School of Education Panel Discussion

April 18, 2024
North Haven, CT

Generative Artificial Intelligence for Teaching & Learning

Quinnipiac University School of Education Technology Committee Workshop

March 7, 2024
North Haven, CT

Generative Artificial Intelligence: Friend or Foe?

Quinnipiac University School of Education Scholarly Talk

October 11, 2023
North Haven, CT

Communities of Practice in Online Learning

Quinnipiac University Summit on Online Education

May 13, 2022
Virtual

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Creating Collaborative, Social Spaces for Physically Distant Faculty
NERCOMP Annual Conference

March 1 – March 31, 2021
Virtual

A Quick Guide to Online Teaching: Seven Tips for Going Online Quickly
Quinnipiac University School of Education

March 16, 2020
Virtual

Learner Journey Maps as a Course Design Tool
iDesign Learning Asynchronous Conference

July 8, 2019
Virtual

Engaging Students Through Video Discussion
NERCOMP Annual Conference

March 28, 2018
Providence, RI

Demystifying Social Media for Media-Curious Faculty
NERCOMP Annual Conference

March 14, 2012
Providence, RI

Mobile Learning for Online Faculty
Quinnipiac University's Technology Users Group

November 10, 2010
Hamden, CT

PUBLICATIONS

Gordon, M. & Bourgault, K. (2024, March 20). Opinion: The challenge for teachers to embrace AI as a partner. *CT Insider*.

Devine, J. L., Bourgault, K. S., and Schwartz, R. N. (2020). *Using the Online Capstone Experience to Support Authentic Learning*. *TechTrends* 64, 606-615.

AWARDS

Center for Excellence in Teaching Award Nominee
Quinnipiac University

2021, 2022

EDUCATION

MS Interactive Media and Communications
Quinnipiac University Hamden, CT

May 2020

MS Instructional Design for Online Learning
Capella University Virtual

September 2005

BA Web Design & Development
Simmons College Boston, MA

May 2002

BADGES & CERTIFICATIONS

Leading with Impact Training
Quinnipiac University North Haven, CT

November 2024

Mental Health First Aid for Higher Education
Quinnipiac University North Haven, CT

October 2024

Teaching in the Age of Artificial Intelligence Workshop Series
Quinnipiac University Hamden, CT

September 2024

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COMMUNITY SERVICE

External Reviewer, Academic Quality Assessment & Development
UMass Boston Department of Curriculum & Instruction

Spring 2025
Boston, MA

Member, Project Graduation Committee
Wallingford Public Schools

2021, 2024 - Present
Wallingford, CT

Organizer, Voter Registration Table
National Voter Registration Day

2021 – Present
North Haven, CT

Volunteer, Thursday Night Dinner & Craft
Community Dining Room

October 2023 – April 2024
Branford, CT

Facilitator, Quilting for Refugees Workshop
The Welcome Blanket Project

November 2019, 2021, 2022
North Haven, CT

Co-Organizer, Afterschool Coding Club
Dag Hammarskjold Middle School & Rock Hill Elementary School

September 2018 – December 2019
Wallingford, CT

TECHNOLOGY SKILLS

Multimedia Development (Acrobat, Audacity, Camtasia, Canva, Photoshop)

Learning Management Systems (Blackboard, Canvas, Moodle)

Social Media (Facebook, Flickr, Instagram, LinkedIn, Pinterest, X, Wordpress)

Web2.0 (EduBlogs, HTML, Padlet, SoundCloud, VoiceThread, Wikispaces, YouTube)

Communications (Adobe Connect, Discord, GoToMeeting, Zoom)

Project Management (Asana, Basecamp, Comindware, Confluence, Notion, Slack, Trello)

Microsoft Office (Excel, OneDrive, Outlook, PowerPoint, Sharepoint, Word)

Google Suite (Docs, Drive, Forms, Sheets, Sites, Slides)